



STUDIO PROCEDURES

NON-MEMBERS

- **Payment for the Studio Class will be required at the time of booking.**
- **Bookings cannot be taken without prior payment.**
- **Bookings can be made 6 days in advance from 9.00am each day.**
- **Bookings/Payments can only be taken within the manned Reception hours:**

Monday to Friday	8.30am to 12.30pm	4.30pm to 8.30pm
Saturday	8.30am to 12.30pm	
- **Payment can be made at Club Reception in person or by telephone.**
- **Please note that 'Customer Not Present' debit/credit card receipts will be shredded.**
- **Refunds will only be given if cancellation is more than 24 hours before the booked Studio Class start time.**

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